



OVERSEAS POSTS AND VISA APPLICATION CENTRES: EMAIL CONTACT POINTS

INTERNATIONAL GROUP: REGION AND POST	VISA SECTION EMAIL ADDRESS	COMMERCIAL PARTNER WEBSITE/ EMAIL ADDRESS
<u>Americas</u>		www.visainfoservices.com
Ottawa	visaenquiries.ottaz@fco.gov.uk	
Chicago	zzvisacomplaints@fco.gov.uk	
Los Angeles	complaintslavisa@fco.gov.uk	
New York: Belmopan, Bridgetown, Buenos Aires, Castries, Caracas, Georgetown, Guatemala City, La Paz, Lima, Mexico City, Montevideo, Panama City, Port of Spain, Quito, Santiago, Santo Domingo	Visa_ComplaintsNY@fco.gov.uk	
Kingston	ukba.kingston@fco.gov.uk	
Bogotá	bogota.info@fco.gov.uk	
Rio de Janeiro	Ukbafeedback.rio@fco.gov.uk	
Cuba - Havana	embrit@ceniai.inf.cu	
<u>EuroMed West</u>		www.visainfoservices.com
Stockholm – Oslo, Copenhagen, Helsinki, Reykjavik	Stockholm.VisaInfo@fco.gov.uk	
Düsseldorf - Amsterdam	Commercial Partner handles enquiries	
Paris – Brussels		
Dublin		
Belgrade –Zagreb, Podgorica, Ljubljana	Belgrade.visa@fco.gov.uk	
Warsaw – Bucharest, Budapest, Bratislava, Prague, Riga, Sofia, Tallinn, Vienna, Vilnius	Warsaw_visamail@fco.gov.uk	
Sarajevo	Consularvisaenquiries.sarajevo@fco.gov.uk	
Tirana	Visatiran.appointments@fco.gov.uk	
Chisinau	Visaenquiries.chisinau@fco.gov.uk	
Skopje-Pristina	Commercial Partners handles enquiries	
Madrid-Lisbon		
Rome-Valetta		
UK Visa Section (Algiers)		
Geneva		
Tripoli		
Rabat	Rabat.visa@fco.gov.uk	
Tunis	Tunisvisa.enquiries@fco.gov.uk	
UK Visa Section (Pakistan Settlement applications)	UKHUB.settlementenquiriesandcomplaints@fco.gov.uk	www.ukvacpak.com/
<u>EuroMed East</u>		www.visainfoservices.com
Istanbul – Tel Aviv	VisaMail.Istanbul@fco.gov.uk	
Nicosia - Athens	Commercial Partner handles enquiries	
Almaty	AlmatyVisaGeneral@fco.gov.uk	Info.ukkz@vfshelpline.com www.vfs-uk-kz.com

Tashkent	visa.tashkent@fco.gov.uk	N/A
Ashgabat	visaashgabat@fco.gov.uk	
Dushanbe	Dushanbe.Reception@fco.gov.uk	
Moscow	Moscow.VisaEnquiries@fco.gov.uk	www.info@ukvac-ru.com
Minsk	VisaEnquiries.Minsk@fco.gov.uk	N/A
Baku	Generalenquiries.baku@fco.gov.uk	
Yerevan	Enquiries.yerevan@fco.gov.uk	
Kyiv	Britvisa.kyiv@fco.gov.uk	info@ukvac-ua.com
Tbilisi	TbilisiVisaEnquiries@fco.gov.uk	N/A
Amman-Damascus, Baghdad, Erbil, Jerusalem	Amman.visacasework@fco.gov.uk	www.visainfoservices.com (except for Damascus - www.vfsglobal-uk-sy.com)
Cairo- Khartoum	Cairo-visaenquiries@fco.gov.uk Khartoun.visaenquiries@fco.gov.uk	www.visainfoservices.com
Beirut	Visa.beirut@fco.gov.uk	
<u>China</u>		
Beijing	Commercial Partner handles enquiries	inforpek.ukcn@vfshelpline.com
Chongqing		inforpek.ukcn@vfshelpline.com
Guangzhou		inforpek.ukcn@vfshelpline.com
Shanghai		inforpek.ukcn@vfshelpline.com
Mongolia	BeijingVisaMail@fco.gov.uk	N/A
North Korea	postmaster.pyonx@fco.gov.uk	N/A
<u>SE Asia</u>		
Bangkok (Thailand)	Commercial Partner Handles Enquiries	info.ukth@vfshelpline.com
Bandar Seri Begawan (Brunei)	BASEBVisaEnquiries@fco.gov.uk	N/A
Cambodia	ukba.phnompenh@fco.gov.uk	N/A
Jakarta	Commercial Partner Handles Enquiries	Info.ukid@vfshelpline.com
Kuala Lumpur		info.ukmy@vfshelpline.com
Manila	Commercial Partner Handles Enquiries	info.ukph@vfshelpline.com
Rangoon	visa.rangoon@fco.gov.uk	N/A
Singapore	Commercial Partner Handles Enquiries	Info.sing@vfshelpline.com
<u>North Asia</u>		
Taipei (Taiwan)	Commercial Partner Handles Enquiries	www.vfs-uk-tw.com
Hong Kong		info.ukph@vfshelpline.com
Japan		Info.ukjp@vfshelpline.com
South Korea		Info.ukkr@vfshelpline.com
INTERNATIONAL GROUP: REGION AND POST	VISA SECTION EMAIL ADDRESS	COMMERCIAL PARTNER WEBSITE/EMAIL ADDRESS
<u>Australia/Pacific</u>		
Canberra (Australia/NZ)	ec.enquiries@fco.gov.uk	N/A
Suva (Fiji)	visa.suva@fco.gov.uk	N/A
<u>India/Bangladesh/Sri Lanka</u>		
Bangladesh (Dhaka)	Immigration.Enquiries@fco.gov.uk	www.vfs-uk-bd.com
New Delhi(Kathmandu, Kolkata)	visgry.newdelhi@fco.gov.uk	Info.ukbd@vfshelpline.com
New Delhi (TOTO Members)	TOTO.Newdelhi@fco.gov.uk	www.vfs-uk-in.com
Mumbai (General Enquiries)	Bombay.visaenquiries@fco.gov.uk	
Mumbai (TOTO Members)	Travelagents.Bombay@fco.gov.uk	

Chennai	Chennai.visaenquiry@fco.gov.uk	www.vfs-uk-in.com
<u>Sri Lanka</u>		
Sri Lanka (Colombo)	Chennai.visaenquiry@fco.gov.uk	www.vfs-uk-lk.com Info.uklk@vfshelpline.com
<u>Nepal</u>		
Nepal (General)	Visaqry.newdelhi@fco.gov.uk	www.vfs-uk-np.com Info.uknp@vfshelpline.com
<u>Gulf/Pakistan</u> Abu Dhabi/Bahrain/Dubai/ Islamabad/Karachi	visaenquiries.abdhabi@fco.gov.uk	www.vfs-uk-ae.com
Doha (Qatar)	embassy.qatar@fco.gov.uk	www.vfs-uk.com.qa
Kuwait (Kuwait)	visakuwait.info@fco.gov.uk	www.vfs-uk-kw.com
Riyadh (Saudi Arabia)	visa.riyadh@fco.gov.uk	www.vfs-uk-sa.com
Sanaa (Yemen)	visaenquiries.sanaa@fco.gov.uk	N/A
Tehran (Iran)	visaenquiries.tehran@fco.gov.uk	http://ukiniran.fco.gov.uk/en/visas/
<u>Africa (other)</u> Abuja (Nigeria)	abuja.visaenquiries@fco.gov.uk	www.ukvac-ng.com
Accra & Yaoundé (Ghana/Cameroon)	accra.visa.corr@fco.gov.uk	www.vfs-uk-gh.com
Addis Ababa (Ethiopia)	adabavisainfo@fco.gov.uk	info@vfs-uk-et.com
Dakar/Freetown (Senegal/Sierra Leone)	bhcbanjulvisa@fco.gov.uk	N/A
Lagos (Nigeria)	visa.lagos@fco.gov.uk	www.ukvac-ng.com
Lagos students (Nigeria)	lagos.student@fco.gov.uk	www.ukvac-ng.com
Nairobi/Dar Es Salaam/Kinshasa/Kigali	visaenquiries.nairobi@fco.gov.uk	info@vfs-uk-ke.com
Pretoria (Gaborone, Harare, Lesotho, Lilongwe, Luanda, Lusaka Maputo, Swaziland, Windhoek)	pta.visaenquiries@fco.gov.uk	www.vfs-uk-za.com