

Accreditation
UK

High quality English
language courses
you can trust...

Inspections treat or torture?

English UK
Management conference
March 2016



IN PARTNERSHIP WITH
ENGLISH **UK** 



Torture



Visit to the dentist:

Fear of the pain

Uncertainty – what will they do?

– what will they find?

Lack of control – dentist in control

Cost

Visit by the inspectors?

Fear of the result

Uncertainty – what will they do/ask?

– what will they find?

Lack of control – inspectors in control

Cost – reputation as well as financial

??????

Treat rather than torture



Inspection results 2015

	Accredit (or continue)	Under Review	Withhold offer supplementary	Withhold/draw Accreditation
27 new	19	N/a	4	4
121 re- inspection	107	12	N/a	2
117 spots & interims	97 + 3	10	N/a	6 + 1
Accom.	3 + 3	0	0	0

Possible outcomes: new applicants

70% pass; 30% fail (some not inspected)

Why did they fail?

Management – 4

Teaching and learning – 6 (especially AcMan)

Care of under 18s – 3

What can you do to improve your chances?

Preparation – Handbook, reports, self-evaluation

Support – guidance notes, pre-inspection briefing, consultancy, training, conferences, networking

Possible outcomes: re-inspections

88+% pass; 10% under review; <2% fail

Issues in: Management – 5
Teaching and learning – 3
Care of under 18s – 7
PTBA – 1

Significant proportion need for follow-up:
M1, publicity (13), student admin (2), other (2)
Resources (1); academic management (11)
Recruiting/checking homestay (15)
Care of under 18s (8 state, 19 private)
PTBA (10); spot checks similar picture

What can you do to improve the outcome?

Start preparing well in advance

Use your last inspection report, especially PTBA

Study the Handbook (new 2016)

Look at other reports

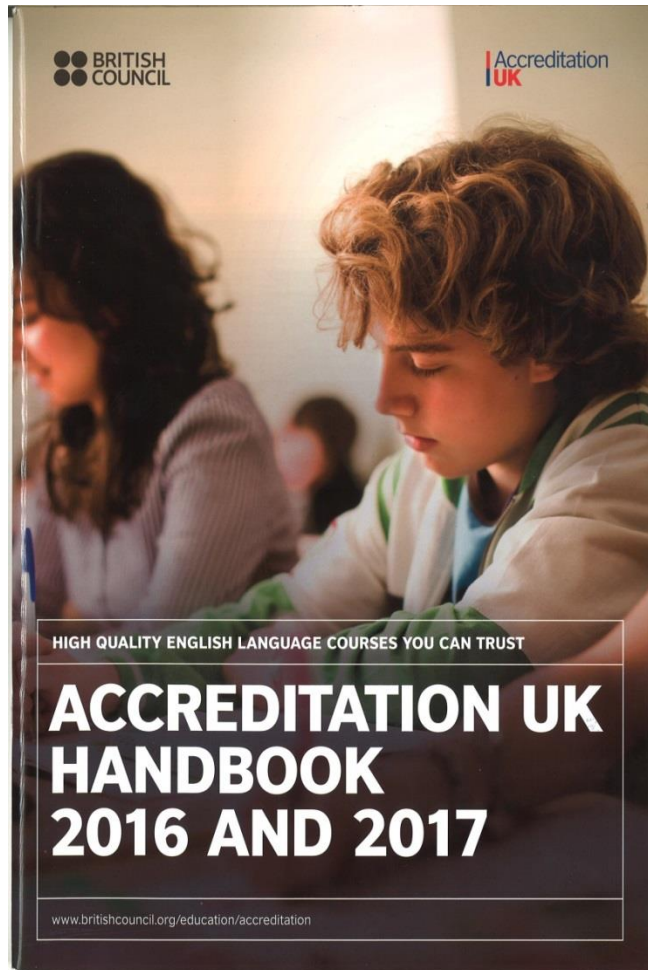
Use the guidance notes (updated U18s, Prevent)

Review your provision: self-evaluation, critical friend/colleague, consultancy

Check for the evidence: document it

Training: CPD to address weaknesses, specialist training, getting everyone ready

What's new?



Fit and proper person test (not yet)

'Accredited by the British Council for the teaching of English in the UK'

M24 Publicity will give accurate and easy to find information on the courses,

including:... The minimum enrolment age and, where courses are for under 18s, the maximum enrolment age...

T14 Written course outlines and intended learning outcomes,...

T28 Students will receive appropriate and timely feedback on their performance during the lesson.

T29 Lessons will include activities to evaluate whether learning is taking place.

Prevent: W4 There will be policies and procedures, known to all students and staff, for dealing with... or behaviour that may lead to extremist radicalisation.

C5 (T17) Under 16s not in class with 18+

Cost – published reports



Everyone wants areas of strength

Management

Staff management

Student administration

Quality assurance

Publicity

Welfare and student services

Care of students

Accommodation

Leisure opportunities

Care of under-18s

Resources & environment

Premises and facilities

Learning resources

Teaching & learning

Academic staff profile

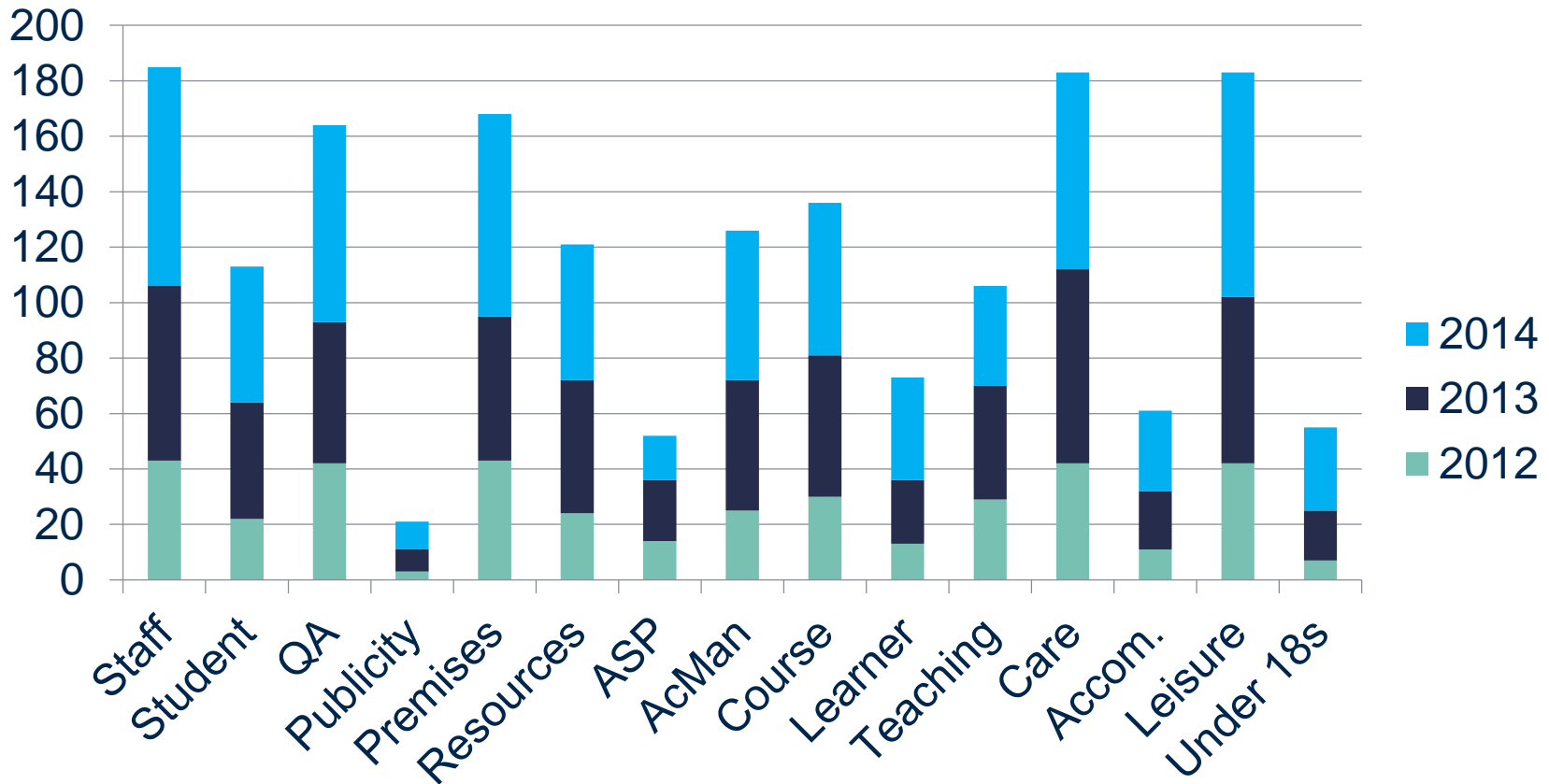
Academic management

Course design

Learner management

Teaching

Where are the strengths?



Top and bottom five for strengths

Management

Staff management

Student administration

Quality assurance

Publicity

Welfare and student services

Care of students

Accommodation

Leisure opportunities

Care of under-18s

Resources & environment

Premises and facilities

Learning resources

Teaching & learning

Academic staff profile

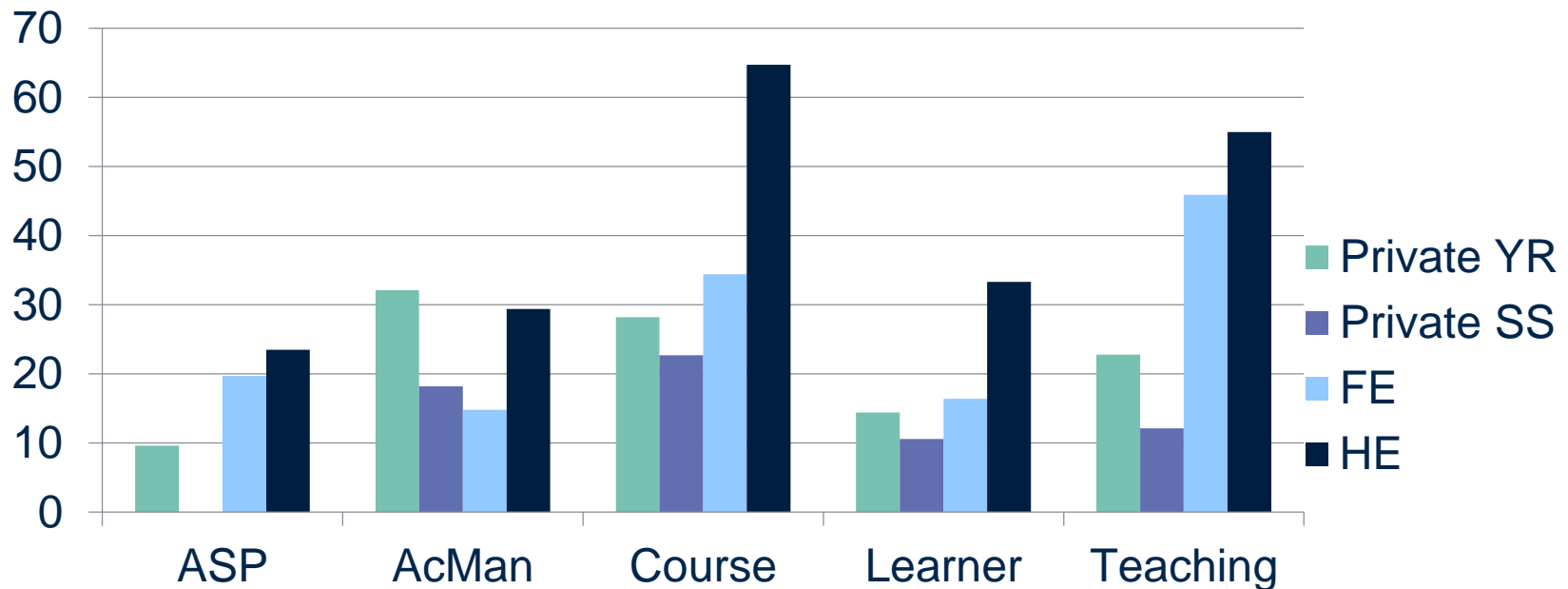
Academic management

Course design

Learner management

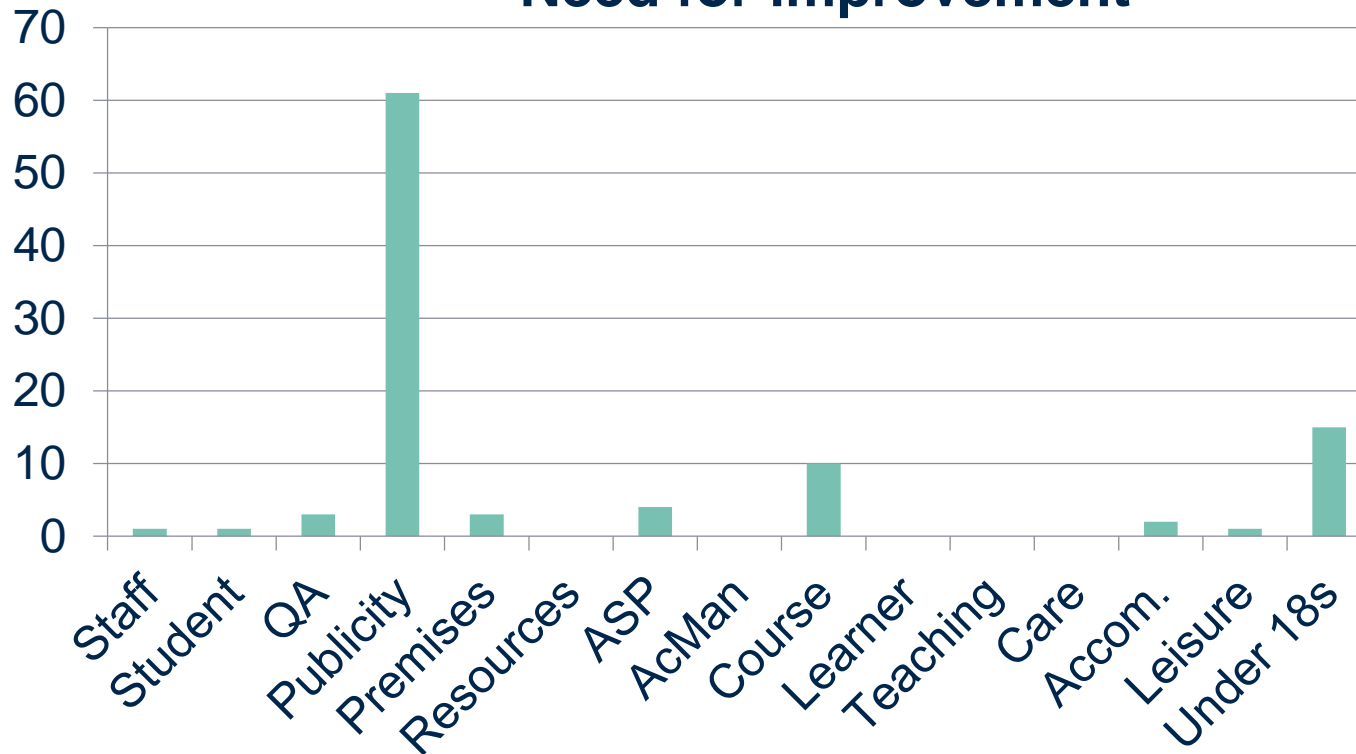
Teaching

There's some difference by sector: how the sectors compare (%)



Looking at it another way

Need for improvement



Any questions?

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