

September 2009

Mon 7–Wed 9	StudyWorld	Hilton Metropole, London
Wed 23	Diploma in ELT Management (1/10)	St John Street

October 2009

Sat 17	English UK North Academic Conference	Sheffield
Wed 21	Diploma in ELT Management (2/10)	St John Street

November 2009

Thurs 5	Welfare Officers' Certificate Course (1/7)	St John Street
Fri 6	Welfare Officers' Certificate Course (2/7)	St John Street
Mon 9	Study UK AGM	The Westminster Conference Centre
Sat 14	English UK Teachers' Conference 2009	Prospero House, London
Wed 18	Diploma in ELT Management (3/10)	St John Street
Thurs 19	Developing Counselling Skills	St John Street
Fri 20	Developing Education Partnerships	St John Street
Wed 25	Marketing Masterclass: developing a compelling value proposition	London
Thurs 26	Soft Skills Training: the ELT case for being onboard	St John Street
Fri 27	Confidence and Creativity in the Young Learner Classroom	St John Street

December 2009

Wed 2	Meeting the Needs of the Adult Learner	St John Street
Thurs 3	Innovations in Course Design for Junior Vacation Programmes	St John Street
Wed 9	Cut Costs, Raise Your Organisation's Green Profile	St John Street
Fri 11	Welfare Officers' Certificate Course (3/7)	St John Street
Wed 16	Diploma in ELT Management (4/10)	St John Street

January 2010

Wed 13	Diploma in ELT Management (5/10)	St John Street
Fri 15	Welfare Officers' Certificate Course (4/7)	St John Street
Thurs 21	ELT Marketing Conference 2010	The Westminster Conference Centre
Thurs 27	Defining and Measuring Quality in Teaching and Learning	St John Street
Thurs 28	Making the Change: from expert to manager	St John Street
Fri 29	Project Management: introducing PRINCE 2 methodology	St John Street

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February 2010

Thurs 4	Welfare of Juniors: communicating quality to the client	St John Street
Fri 5	One-2-One: the only way	St John Street
Wed 10	Market Development	St John Street
Thurs 11	Confident Communication and Professional Image Building	St John Street
Fri 12	Welfare Officers' Certificate Course (5/7)	St John Street
Wed 17	Diploma in ELT Management (6/10)	St John Street
Thurs 18	10 Steps to Customer Service Excellence	St John Street
Fri 19	Developing a Performance Management System	St John Street
Wed 23	Pay per Click Campaign and Search Engine Optimisation	St John Street
Thurs 24	Social Media Marketing and Conversion Analysis	St John Street
Thurs 25	Maximising Your Strengths as a Manager	St John Street
Fri 26	Making CPD Work	St John Street

March 2010

Fri 5 – Sat 6	English UK ELT Management Conference 2010	Pentahotel, Reading
Thurs 11	Portfolio Planning: how to lead the market to your door	St John Street
Fri 12	Welfare Officers' Certificate Course (6/7)	St John Street
Wed 17	Diploma in ELT Management (7/10)	St John Street
Thurs 18	Being Positive About Staff Appraisals	St John Street

April 2010

Wed 14	Diploma in ELT Management (8/10)	St John Street
Fri 16	Welfare Officers' Certificate Course (7/7)	St John Street
Wed 21	Marketing Masterclass: creating and implementing effective marketing plans	London
Thurs 22	Dealing with Difficult Behaviour	St John Street
Fri 23	Managing Homestay Accommodation	St John Street

May 2010

Sat 8	English UK Business English Trainers' Conference 2010	International House, London
Wed 12 - Thurs 13	English UK Annual Conference and AGM 2010	London
Fri 21	Diploma in ELT Management (9/10)	St John Street

June 2010

Wed 16	Diploma in ELT Management (10/10)	St John Street
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