



GET READY FOR SUMMER 2021

MONDAY 7 – FRIDAY 11 JUNE



Welcome to our 'Get ready for summer' event

Our members deliver world-class summer course experiences year after year and this summer will be especially important.

Working together we will demonstrate that a summer course this year can be both Covid-19 safe and deliver the life-changing experience English language students travelling to the UK have come to enjoy and expect.

We acknowledge this summer will be uniquely challenging. It is likely there will be minimal time to prepare, changes at short notice and new obligations to ensure student safety and wellbeing. Our get ready for summer 2021 seminars will help you and your colleagues prepare for summer with increased confidence.

We hope you like the new event format – a full week of seminars with one session per day – intended to offer flexibility of attendance, the opportunity to connect with peers, all without pulling you away from the critical work you are doing to prepare for the months ahead.

Our priority is to rebuild UK ELT and continue to support you during this time.

This week we will learn how we can all work together to prepare for the summer season with confidence.



Jodie Gray
Chief Executive
English UK

Jump to:

Key information	3
Our sponsors	4
Timetable	7
Session descriptions . . .	8

Key information

How to join the sessions

All sessions will take place using either Zoom meeting or Zoom webinar.

Your online Eventbrite confirmation and Eventbrite follow up emails contain the link to our online event page. All the Zoom webinar and Zoom meetings links can be accessed from this page.

How to make a comment or ask a question during a session

Sessions will be interactive, and we encourage you to take part by asking questions.

If you wish to make a comment or ask a question, open Reactions or the Attendees list and click Raise hand. The host will then invite you to speak and will unmute your microphone. Please remember to Lower hand once you have spoken or if you no longer wish to comment. If you prefer to send in a written question, question use the Q&A function at the bottom of your screen.

Session recordings

All Zoom webinars starting from 14:00 will be recorded and shared with delegates after the event.

The open space discussion sessions will not be recorded.

Event security

Do NOT pass the Zoom links to a colleague. Anyone not registered for the event will be removed automatically. If a colleague wishes to attend the event they will need to register accordingly.

In order for the team to monitor attendance, and to prevent any security breaches, we will require you to register your attendance for each session. Please use the name you used to register for the event.

Please respect participant privacy

We request that no recordings or screenshots of the conference are taken and shared on social media in order to respect the privacy of the participants.

Contact the team

Use Zoom's Chat function to communicate with the host and panellists during the sessions, but please do not submit questions using this feature.

Alternatively contact the team using the information below:

[Email Tom Weatherley](#)

[Email Siobhan Small](#)

[Email Eleanor Thomas](#)

Thanks to our sponsors



Beststart HR

For over 15 years, Beststart HR has been providing HR outsourced and consultancy services to many industries including the English Language Teaching sector. Our expertise covers all aspects of HR to ensure you achieve the quickest and most successful resolution, even with complex problems. So whether you need employment advice when things get tricky, strategic support as your centre changes, training and development or just day to day support and advice, one of our experienced HR Consultants will be able to help.

We employ a team of HR Consultants who all have multi-disciplined backgrounds and a depth of knowledge. Your dedicated HR Consultant will invest time to get to know your centre to deliver innovative human resources that work within the context and challenges of this sector.

We will have encountered most, if not all HR issues, so no matter the scale or nature of the problem, we will be able to help.

www.beststarthr.com

[@beststarthr](https://twitter.com/beststarthr)



Britannia Student Services

Britannia Student Services is a leading student accommodation provider in London and Brighton.

In London, as a full-service accommodation company, we are unique in offering all types of student housing options. Britannia specialises in halls of residence for flexible lengths of stay all year round and has an extensive database of homestays in zones 1-5, as well as shared apartments and houses. We are experts in accommodating individuals and groups (including juniors in DBS checked homestays).

In Brighton, we offer premium, centrally located en-suite accommodation in our 134-bedroom student hotel; Britannia Study Hotel.

Britannia offers a bespoke service and special rates for language school and agent partners. We are officially registered with the British Council for accredited providers in London and corporate members of English UK, BETA and WYSE Confederation.

britanniastudents.com

[@BritanniaSts](https://twitter.com/BritanniaSts)

Thanks to our sponsors



Guard.me

guard.me is among the world's largest insurance providers in international education, and has received numerous awards for their client-focused approach and corporate philanthropy. They serve over 250,000 international students each year, and deliver culturally sensitive and multilingual solutions.

As the insurer of choice for universities, colleges, language schools and school boards, guard.me is trusted by over 400 partner agents, organisations and educational institutions globally. They work closely with their institutional partners to offer unparalleled programmes and tools that make it easier for students to access vital information and services.

With over 20 years of experience, guard.me was founded with a mandate to deliver innovation when it matters and compassion where it counts. The Guard.meCARES mental and physical wellness platform goes beyond health insurance to offer unique products and services, which include The Wellness and Learning Initiatives programme.

www.guardme.eu

@GuardmeIns



Hosts International

Hosts International is a British Council registered provider of quality accommodation services for students, interns, groups, executives, and individuals of all ages, specialising in homestay accommodation and transfer services across the UK and Ireland.

Established in 1988, a well-known and highly regarded service-provider to English UK members, British Council schools and leading institutions and agents. Over the past year, we have created good practices and covid standards that provide support and secure accommodations for students. Speak to us about streamlining your resources and service offer by letting us handle your host family requirements. Our dedicated, experienced, trained team of accommodation staff handle a network of thousands of host families across the UK and would be pleased to act as your accommodation team when you need.

Visit at our website to look at what we do and to see how we are working to support our partners during the pandemic.

www.hosts-international.com

@hostsint

Thanks to our sponsors



Learn Away Tours

Learn Away is an Educational Tour Operator specialising in group programmes for juniors. We work with international agents around the world, as well as English language schools to provide tailor made programmes that enrich the students' learning experiences outside of the traditional classroom environment in the UK & Europe. Services include; travel, accommodation, guides, attractions, meals and study tours.

Learn Away can support you this summer with extensive information on tour and visit programmes inline with the roadmap to recovery and traffic light entry system.

Watch our event session (Friday afternoon) to learn how tours and trips will enhance your summer offering this year and all year round.

www.learnawaytours.com

[@learntours](https://twitter.com/learntours)

Join our online training sessions

from £75 per person

Dealing with bullying

Wednesday 16 June, 10:00

[› Book](#)

Advanced safeguarding for designated staff in ELT

Tuesday 22 June, 9:30

[› Book](#)

Specialist safeguarding for designated lead in ELT

Tuesday 22 June, 14:00

[› Book](#)

Refresher: specialist safeguarding for DSL in ELT

Thursday 24 June, 9:30

[› Book](#)

Social programme and safeguarding

Wednesday 14 July, 10:00

[› Book](#)

Timetable

Monday 7 - Friday 11 June 2021

Monday 7 June

- | | |
|---------------|--|
| 14:00 – 14:45 | Recruiting at short notice and handling the unexpected with Anita Wynne (English UK members) |
| 14:00 – 14:45 | Send students to the UK with confidence with Tim Barker and Huan Japes (agents and partners) |
| 15:00 – 16:00 | Open space discussions (English UK members) |

Tuesday 8 June

- | | |
|---------------|--|
| 14:00 – 15:00 | Covid-19 guidance for summer centres with Huan Japes and Harsha Shivdasani |
| 15:15 – 16:15 | Open space discussions (English UK members) |

Wednesday 9 June

- | | |
|---------------|--|
| 14:00 – 15:00 | Managing accommodation with Michele Da Silva and Alison Yorke Savile |
| 15:15 – 16:15 | Open space discussions (English UK members) |

Thursday 10 June

- | | |
|---------------|--|
| 14:00 – 15:00 | Staff and student wellbeing for summer 2021 with Christina Furtado and Ruth Hughes |
| 15:15 – 16:15 | Open space discussions (English UK members) |

Friday 11 June

- | | |
|---------------|--|
| 14:00 – 15:00 | Summer centre social programmes and activities with Adelle Barnett and Neil McLoughlin |
| 15:15 – 16:15 | Open space discussions (English UK members) |



Join the conversation
 #ELTConference #UKELT

Session descriptions

Monday 7 - Tuesday 8 June 2021

Recruiting at short notice and handling the unexpected

Monday 7 June

14:00 – 14:45

With some centres looking to welcome students in the summer, but continued uncertainty making preparation difficult, being able to recruit at short notice is likely to be a key concern. Join this webinar with BestStartHR for what you need to consider and best practice ideas to help recruitment and staff relations go as smoothly as possible.

This session is for English UK members only.

Anita Wynne, Chief Executive Officer, Beststart HR

Send students to the UK with confidence

Monday 7 June

14:00 – 14:45

What are the latest travel restrictions to the UK? What does the traffic light system mean for students and agents? What does the new immigration system mean for your students? Find out latest requirements for study-travel to and within the UK.

Tim Barker, Business Development Director, English UK

Huan Japes, Membership Director, English UK

Covid-19 guidance for summer centres

Tuesday 8 June

14:00 – 15:00

This will be a summer like no other, and for any students travelling there are likely to be Covid-19 restrictions and guidance at every part of their journey. In this session Huan will outline the latest updates to our Covid-secure guidance for language centres, and Harsha will give information and examples of what this means for student stays and how to communicate in a positive way to homestay hosts, school members, partners and students.

Huan Japes, Membership Director, English UK
Harsha Shivdasani, Operations Director, Hosts International

Session descriptions

Wednesday 9 - Friday 11 June 2021

Finding and managing accommodation in summer 2021

Wednesday 9 June

14:00 – 15:00

Finding, securing, and managing accommodation is a critical part of any language learning centre's business, and a key part of students enjoying their stay. Getting the right accommodation and hosts is possibly more critical than ever before as we look to welcome students back to the UK.

Join this session for ideas of how to select accommodation and maintain relationships with your accommodation partners in summer 2021.

Michele Da Silva, Managing Director, Britannia Student Services

Alison Yorke Savile, BEET Language Centre

Staff and student wellbeing for summer 2021

Thursday 10 June

14:00 – 15:00

Any staff and students in language centres will likely be dealing with the stresses and strains from the disruption and changes over the last 18 months.

With some centres looking forward to taking on some students and expanding

teams over the summer, join this session to learn how to help your students and staff through this time.

Christina Furtado, Mental Health and Wellness Specialist, Guard.me

Ruth Hughes, Director, Curious Human

Summer centre social programmes and activities

Friday 11 June

14:00 – 15:00

We will all work to keep students safe and well, but it's especially important that students have an enjoyable experience when in the UK.

Join this session to hear ideas and best practice to keep your social programme and summer centre activities interesting and entertaining for your students.

Adelle Barnett, Director, Learn Away Tours

Neil McLoughlin, Director, Buckswood Overseas Summer Schools



ORGANISED BY



SPONSORED BY

