

Class.Net - Help Document

ENGLISH UK Marketing Statistics

Infospeed work closely with English UK in order for our customers who are affiliated to English UK to generate the required reports from Class.

The ENGLISH UK Statistics provide a breakdown of Student **Statistical Weeks** by course and country in a format specified by ENGLISH UK.

The reports available are:

- Standard Annual Report (Annual Returns for all members)
- QUIC 2018 Statistics Submission Form (Class version 8.2)

Both reports are generated within:

Reporting > Reporting Module Reporting > English UK Statistics

Home Re	porting Window Help	
View Reports Reports Designer	Discount & Commission Analysis (Booking & Production) Booking & Production Booking & Production (Extended) All School Statistics Summary Enquiry Conversion English UK Statistics	Accommodation Bookings Class Bookings Course Bookings Enrolment Bookings Invoicing
Standard Crystal Reports	Marketing Statistics	Statistics Generator

Selection screen and Criteria -

Within the English UK Statistics complete the 'English UK Details' and 'Criteria' as this is the information displayed at the head of the report.

😟 Statistics - English	n UK	_ X	
statistics through t to be entered man to produce the fig If you are also a n to their 3-year sub Quarterly Report.	mbers are required to submit summarised, annual he English UK website. Although these figures have ually, the Standard Annual Report option can be used ures that you will need. hember of the English UK Core Group, and signed up mission scheme, you will need to run the Core Group This report will produce a file of statistical information aris dates you enter), in the correct file format, that you h UK.		
English UK Detail:	3		
Name	Infospeed		
School	Infospeed Ltd		
Member Number	12345678	eed Ltd	
E-Mail	Support@infospeed.co.uk	Standard Annual	
Criteria		<u>R</u> eport	
Include School	All		
Consolidate statist	Statistics Submission		
From Date	01 Oct 2017 - To Date 31 Dec 2017 -	Form	
Please ensure that statistics reminder	at you enter the dates given to you in your English UK		

Name - The Class users login name. This can be overtyped if necessary

School - Main school name

Membership Number - English UK member number

The membership number can be set up against your school(s) within: Maintenance/Settings > Schools Open the school. Go to the Courses/Classes/Logo tab and add the English UK Member No.

Include School - A single school can be selected or choose to include all schools.

<u>Consolidate statistics for schools sharing same membership number?</u> If a range of schools have the same member number enter the number in to the required schools (within Maintenance/Settings > Schools, as above).

Please note for QUIC 2018 a separate report needs to be returned for each premise, even when these share the same member number. For the annual return the statistics for schools sharing a member number should be consolidated.

The <u>From Date</u> and <u>To Date</u> range is used to filter the results to bookings within a specific time period.

Note: Please ensure that you enter the dates given to you in your English UK statistics reminder.

Click the 'Standard Annual Report' or 'QUIC Statistic Submission Form' button to produce the statistics for the given criteria.

If when trying to run either of the reports you get this following message you will need to set the Member Number within the school

English Ul	K Statistics X
•	Please address the following before running the statistics: Member Number must be specified
	ОК

Maintenance/Settings > Schools

Open the school.

Go to the Courses/Classes/Logo tab and add the English UK Member No

0	2 S London School - School	x									
	General Courses/Classes/Logo Rooms/Book	ng Fees Timetable Bank Details Visa Web Notes									
	School Logo File										
	English UK Member No. 12345678 F	ile Number									
	Courses										
	Course Id Code Name										

Statistics Layout:

Standard Annual Report – example

All countries listed together:

Contact name:	Infospeed											
School:	Infospeed Ltd									I I I		
Member No.	12345678									i I		
Date:	22/11/2017									l I		
Email:	Support@infospeed.co.uk									 		
	1	2		3	4		5	6	7	8	9	10
	Comm	Non- Comm	Sub Total	Adult	Junior	Sub Total	General English	Bus & Prof	English Plus	Uther ESP and EAP	Une-to- One	Student Weeks
All Countries	1005	10	1015	997	18	1015	1010	0	0	5	0	1015

<u>QUIC Statistic Submission Form – example</u>

Split by country:

QUIC Statistic Submission Form - example

Split by country:

JIC statistics submission form																
		_														
Please ensure all the contact detail	s tields are compl	eted.														
Contact name:	Infospeed															
					••• K						l IIV en sins e súsle e I Ik	/	an a da Gald			
	Infospeed Ltd 12345678					If you are accredited as a home tuition provider or for in-company provision only where tuition might take place across several UK regions of the UK enter 'multi' in the postcode field. If you are accredited as a seasonal multicentre please submit a form for each location. Enter the postcode of the centre where the teaching took place.										
	22/11/2017				2. If you are accredit	ed as a seasonaí mui	icentre piease submi	t a rorm ror each locai	ion. Enter the postco	de or the centre wher	e the teaching took p	place.				
	support@infospeed.co.uk															
Period reporting:	01/10/2017	to:	31/12/2017		In the main subm											
					1. Use the relevant re											
Postcode":					2. Refer to the QUIC	guidance sheet for de	finitions of course typ	e.								
Contact telephone number:																
Position of main QUIC contact:					Need assistance? Contact statistics@englishuk.com											
	Student wee	eks by source	Student w	eeks by age	Student weeks	by booking type		Student weeks by course type - Adult						Student weeks by course type - Juniors		
	O	Non-					General	Business &	Co-Hab			One-To-	Teacher	01	Summer/	
Nationality of student	Commissionable	commissionable	Adult	Junior	Group	Individual		Professional	English	EAP	ESP			General	Winter	EAP
	(via agent)	(direct)					English	English	Plus			One	Development	English	Carnos	
ustria	6	11	17		0 6	11	12	0	0	C		0 0	5	i (
razil	30	0	14	1	6 14	16	15	0	0	0		0 0	0	l t	5 5	i
enmark 🛛	14	0	14		0 12	2	14	0	0	0		0 0	0) (1
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orea	907	0	907		0 907	0	907	0	0	0		0 0	0) (
ipain	10		10		0 10	0	10	0	0	1 0		0 0	0		ol (

Comm/Non-Comm

This represents either Commission or Non-Commission and is based upon whether the student is an Agent Booking (Comm) or a Direct Student (Non-Comm).

If it is an agent booking it is the commission agent's Direct flag that determines which column the student fall in to.

Course set up:

Select: Academic > Courses

Home Admiss	sions Accommodation	Acaden	nic Agents/Marke
Classing Classing - Word Merge Courses Classes Rooms Teachers Batch Processes Timetabling Attendance/Absence Student Progress Assessments	Attendance Report Absence Report Room Utilisation Analysis Teacher Unit Analysis Teacher Availability Repo	s	ourse Bookings lass Bookings
Processes	Fixed Reports		Statistics

English UK may not require statistics for all the courses that you run. Therefore, you must assign just the courses that are required for the statistics.

Within a course choose the correct details for:

- English UK Category
- English UK Age

🍫 9 General English (1)	5 Lessons) - C	Course				_ ×
General Langua	ige Names	lotes				
		e maintenance) for the C	A REAL PROPERTY AND A REAL			
Code	GE15	Academic	Course 🔽	Active	 	
Name	General Engl	sh (15 Lessons)	s	Course Days unday		
School	Bournemouth	School	M	londay 🗸 🗸	i	
Course Group	General Engli	sh		uesday 🔽 🗸 /ednesday 🗸		
Assigned to Price	General Engl	ish 15 Lessons		hursday 🗸 🗸		
Items			E JA	riday 🔽 🗸		
			3	aturday otal Week Days 📃 👩		
(Dates only required if	Course rupe fe	r a specific duration)	Tremove	et Mon-Fri or Sun-Sat On		
From Date	course runs ru		Date		_	
General Defa	ultClasses A	nalysis				
Minimum Students	0 🗢	(Not Used)	English UK Category	General English	-	
Maximum Students	0 🜲	(Not Used)	English UK Age	Junior	-	
Number of Lessons	15 🜲	(Certs + Lesson Limit)	Multiple Classes	~		
Hours Per Week	12.00 🜲	(Reference Only)				<u>L</u> og
						ОК
						<u>C</u> ancel

English UK Category – Course type

These headings are fixed by ENGLISH UK and indicate the category of the booking.

<u>Note</u>: Teacher Development and Summer/Winter Camps available from Class version 8.2 onward.



English UK Age - Adult/Junior

These headings are fixed by ENGLISH UK and indicate the student age range of the booking.

English UK Category	General English 🔹
English UK Age	Adult 🚽
Multiple Classes	Adult
	Junior

Country Setup:

Country Breakdown

The report is based on the student's country.

The countries shown on the quarterly report are not the countries assigned in Class as these are likely to be different to those required by ENGLISH UK.

Within Class, each Country has an additional field against it:

• English UK Country

This field is used in the ENGLISH UK Statistics and needs to be linked to the existing Country data within Class.

To do this, open the System Settings module: Maintenance & Settings > General Settings Company > Countries (International)



Example:

English UK Country -

Gener	al Territory/Country	Definitions			Edit English UK Equi	valent l	Vame		Exce
Code	Country Name	Territory	Language	Nationality	English UK Country	ISO	EU		
ALB	Albania	Europe	Albanian	Albanian	Other E./C. Europe	ALB			
ARG	Argentina	South America	Spanish	Argentinian	Argentina	ARG			
AUS	Austria	Europe	German	Austrian	Austria	AUT	1		
BEL	Belgium	Europe	French	Belgian	Belgium	BEL			
BRA	Brazil	South America	Portuguese	Brazilian	Brazil	BRA			
BUL	Bulgaria	Europe	Swedish	Bulgarian	Bulgaria	BGR			
CHI	Chile	South America	Spanish	Chilean	Chile	CHL			
CHI	China	Asia	Chinese	Chinese	China Rep	CHN			
COL	Colombia	South America	Spanish	Colombian	Colombia	COL		1	
CRO	Croatia	Europe	Croatian	Croatian	Croatia	HRV			
CZE	Czech Republic	Europe	Czech	Czech	Czech Republic	CZE			
DEN	Denmark	Europe	Danish	Danish	Denmark	DNK			
EST	Estonia	Europe	Russian	Estonian	Estonia	EST			
FIN	Finland	Europe	Finnish	Finnish	Finland	FIN	2		
FRA	France	Europe	French	French	France	FRA			
GER	Germany	Europe	German	German	Germany	DEU	2		
GRE	Greece	Europe	Greek.	Greek	Greece	GRC			
HOL	Holland	Europe	Dutch	Dutch	Netherlands	NLD			-
HON	Hong Kong	Asia	Hong Kong Chinese	Hong Kong Chines	Hong Kong	HKG			Add
HUN	Hungary	Europe	Hungarian	Hungarian	Hungary	HUN	1		-
ICE	Iceland	Europe	Icelandic	Icelandic	Iceland	ISL			Delet
IRA	Iran	Asia	Arabic	Iranian	Iran	IRN			-
IRE	Ireland	Europe	English	Irish	Other W. Europe	IRL	4	-1	QK