

Class.Net - Help Document

ENGLISH UK Marketing Statistics

Infospeed work closely with English UK in order for our customers who are affiliated to English UK to generate the required reports from Class.

The ENGLISH UK Statistics provide a breakdown of Student **Statistical Weeks** by course and country in a format specified by ENGLISH UK.

The reports available are:

- Standard Annual Report (Annual Returns for all members)
- QUIC 2018 Statistics Submission Form (Class version 8.2)

Both reports are generated within:

Reporting > Reporting Module Reporting > English UK Statistics

| Home Re | porting Window Help | |
|----------------------------------|--|--|
| View Reports Reports Designer | Discount & Commission Analysis (Booking & Production) Booking & Production Booking & Production (Extended) All School Statistics Summary Enquiry Conversion English UK Statistics | Accommodation Bookings Class Bookings Course Bookings Enrolment Bookings Invoicing |
| Standard Crystal Reports | Marketing Statistics | Statistics Generator |

Selection screen and Criteria -

Within the English UK Statistics complete the 'English UK Details' and 'Criteria' as this is the information displayed at the head of the report.

| 😟 Statistics - English | n UK | _ X |
|--|--|--------------------|
| Reports All English UK me statistics through ti to be entered man to produce the fig If you are also a n to their 3-year sub Quarterly Report. (based on the crite can send to Englis | mbers are required to submit summarised, annual he English UK website. Although these figures have ually, the Standard Annual Report option can be used ures that you will need. hember of the English UK Core Group, and signed up mission scheme, you will need to run the Core Group This report will produce a file of statistical information aris dates you enter), in the correct file format, that you h UK. | |
| English UK Detail: | 3 | |
| Name | Infospeed | |
| School | Infospeed Ltd | |
| Member Number | 12345678 | |
| E-Mail | Support@infospeed.co.uk | Standard Annual |
| Criteria | | <u>R</u> eport |
| Include School | All | |
| Consolidate statis | Statistics | |
| From Date | 01 Oct 2017 - To Date 31 Dec 2017 - | Form |
| Please ensure that statistics reminder | at you enter the dates given to you in your English UK | |

Name - The Class users login name. This can be overtyped if necessary

School - Main school name

Membership Number - English UK member number

The membership number can be set up against your school(s) within: Maintenance/Settings > Schools Open the school. Go to the Courses/Classes/Logo tab and add the English UK Member No.

Include School - A single school can be selected or choose to include all schools.

<u>Consolidate statistics for schools sharing same membership number?</u> If a range of schools have the same member number enter the number in to the required schools (within Maintenance/Settings > Schools, as above).

Please note for QUIC 2018 a separate report needs to be returned for each premise, even when these share the same member number. For the annual return the statistics for schools sharing a member number should be consolidated.

The <u>From Date</u> and <u>To Date</u> range is used to filter the results to bookings within a specific time period.

Note: Please ensure that you enter the dates given to you in your English UK statistics reminder.

Click the 'Standard Annual Report' or 'QUIC Statistic Submission Form' button to produce the statistics for the given criteria.

If when trying to run either of the reports you get this following message you will need to set the Member Number within the school

| English Uł | K Statistics X |
|------------|--|
| • | Please address the following before running the statistics: Member Number must be specified |
| | ОК |

Maintenance/Settings > Schools

Open the school.

Go to the Courses/Classes/Logo tab and add the English UK Member No

| 0 | 🙆 3 London School - School | | | | | | х |
|---|---|--------------|--------------|------|-----|-------|---|
| | General Courses/Classes/Logo Rooms/Booking Fe | es Timetable | Bank Details | Visa | Web | Notes | |
| | School Logo File | | | | | | |
| | English UK Member No. 12345678 File N | umber | | | | | |
| | Courses | | | | | | |
| | Course Id Code Name | | | - | • | | |

Statistics Layout:

Standard Annual Report – example

All countries listed together:

| Contact name: | Infospeed | | | | | | | | | 1 | | |
|---------------|-------------------------|--------------|--------------|-------|--------|--------------|--------------------|---------------|-----------------|----------------------|----------------|------------------|
| School: | Infospeed Ltd | | | | | | | | | 1 | | |
| Member No. | 12345678 | | | | | | | | | 1 | | |
| Date: | 22/11/2017 | | | | | | | | | 1 | | |
| Email: | Support@infospeed.co.uk | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | 1 | 2 | | 3 | 4 | | 5 | 6 | 7 | 8 | 9 | 10 |
| | Comm | Non- Comm | Sub Total | Adult | Junior | Sub Total | General English | Bus & Prof | English Plus | Uther ESP and EAP | Une-to- One | Student Weeks |
| All Countries | 1005 | 10 | 1015 | 997 | 18 | 1015 | 1010 | 0 | 0 | 5 | 0 | 1015 |

<u>QUIC Statistic Submission Form – example</u>

Split by country:

QUIC Statistic Submission Form - example

Split by country:

| QUIC statistics submission form | | | | | | | | | | | | | | | | | |
|-------------------------------------|-------------------------------|------------------------------------|------------|-------------|------------------------|-------------------------|----------------------------|--------------------------------------|-------------------------|-----------------------|------------------------|--------------------------|------------------------|--------------------|----------------------------|-----------|---|
| | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | |
| Please ensure all the contact detai | ls fields are comple | eted. | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | |
| Contact name: | Infospeed | | | | | | | | | | | | | | | | |
| Centre name: | Infospeed Ltd | | | | 1. If you are accredi | ted as a home tuition | provider or for in-com | pany provision only wl | nere tuition might take | e place across severa | IUK regions of the UK | enter 'multi' in the po: | stcode field. | | | | |
| Member No. | 12345678 | | | | 2. If you are accredi | ted as a seasonal mu | ulticentre please subm | iit a form for each loca | tion. Enter the postco | ode of the centre whe | re the teaching took p | lace. | | | | | |
| Date: | 22/11/2017 | | | | | | | | | | | | | | | | |
| Email: | support@infospeed. | co.uk | | | | | | | | | | | | | | | |
| Period reporting: | 01/10/2017 | to: | 31/12/2017 | | In the main subm | ission form: | | | | | | | | | | | |
| | | | | | 1. Use the relevant re | egional 'other' for cou | untries that are not liste | ed separately. | | | | | | | | | |
| Postcode": | | | | | 2. Refer to the QUIC | guidance sheet for c | definitions of course ty | pe. | | | | | | | | | |
| Contact telephone number: | | | | | | | | | | | | | | | | | |
| Position of main QUIC contact: | | | | | Need assistance | ? Contact statisti | ics@englishuk.co | m | | | | | | | | | |
| | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | |
| | Student wea | eks by source | Student w | eeks by age | Student weeks | by booking type | | | Studen | t weeks by course ty | e - Adult | | | Student | weeks by course type | - Juniors | |
| Nationality of student | Commissionable (via agent) | Non- commissionable (direct) | Adult | Junior | Group | Individual | General English | Business& Professional English | English Plus | EAP | ESP | One-To- One | Teacher Development | General English | Summer/ Winter Camps | EAP | |
| Austria | 6 | 11 | 17 | 0 | 6 | 1 | 11 12 | 2 0 | (| | |) (|) 5 | 5 0 |) 0 | | 0 |
| Brazil | 30 | 0 | 14 | 16 | 14 | 1 | 6 15 | 5 0 | | | | (| | 5 | 5 5 | | 5 |
| Denmark | 14 | 0 | 14 | 0 | 12 | | 2 14 | 4 C | (| ו |) (|) (|) (|) (|) 0 | | 0 |
| France | 35 | 0 | 35 | 0 | 35 | i | 0 35 | 5 0 | (| ו |) (|) (|) (|) (|) 0 | | 0 |
| Korea | 907 | 0 | 907 | 0 | 907 | | 0 901 | 7 0 | (| | 0 0 |) (| |) (| 0 | | 0 |
| Spain | 10 | 0 | 10 | 0 | 10 | | 0 10 |) (| (| | 0 0 |) (| 0 0 |) (| 0 0 | | ō |

Comm/Non-Comm

This represents either Commission or Non-Commission and is based upon whether the student is an Agent Booking (Comm) or a Direct Student (Non-Comm).

If it is an agent booking it is the commission agent's Direct flag that determines which column the student fall in to.

Course set up:

Select: Academic > Courses

| Home Admis | sions Accommodation Aca | demic | Agents/Mark |
|--|--|-------|---------------------------|
| Classing Classing - Word Merge Courses Classes Rooms Teachers Batch Processes Timetabling Attendance/Absence | Attendance Report Absence Report Room Utilisation Analysis Teacher Unit Analysis Teacher Availability Report | Cour | se Bookings s Bookings |
| Assessments | | | |
| 6 | () | | (1) |
| Processes | Fixed Reports | | Statistics |

English UK may not require statistics for all the courses that you run. Therefore, you must assign just the courses that are required for the statistics.

Within a course choose the correct details for:

- English UK Category
- English UK Age

| 黎 9 General English (1 | 5 Lessons) - (| Course | | | | _ × |
|-------------------------|----------------|--------------------------------------|--------------------------------|----------------------------------|-----|--------|
| General Langua | age Names | lotes | | | | |
| Create a Price Item (Ac | counting/Pric | e maintenance) for the C Academic | ourse <u>first</u> Course 🔽 | Active | | |
| Name | General Engl | sh (15 Lessons) | | Course Days | Ť I | |
| School | Bournemouth | School | S | unday londay 🗸 🗸 | | |
| Course Group | General Engl | sh | T | uesday | | |
| Assigned to Price | General Engl | ish 15 Lessons | Add T | hursday | | |
| items | | | Edit S | riday 🔽 🔽 | | |
| | | | Remove | otal Week Days | 5 | |
| (Dates only required if | course runs fo | or a specific duration) | (Sele | ot Mon-Fri or Sun-Sat <u>Onl</u> | ¥) | |
| From Date | | To | Date | | _ | |
| General Defa | ultClasses A | nalysis | | | | |
| Minimum Students | 0 🚖 | (Not Lised) | English UK Category | General English | - | |
| Maximum Students | 0 🖨 | (Not Used) | English UK Age | Junior | - | |
| Number of Lessons | 15 🜲 | (Certs + Lesson Limit) | Multiple Classes | v | | |
| Hours Per Week | 12.00 🜲 | (Reference Only) | | | | Log |
| | | | | | | ок |
| | | | | | | Cancel |
| Camonoaano - | | | | | | |

English UK Category – Course type

These headings are fixed by ENGLISH UK and indicate the category of the booking.

<u>Note</u>: Teacher Development and Summer/Winter Camps available from Class version 8.2 onward.



English UK Age - Adult/Junior

These headings are fixed by ENGLISH UK and indicate the student age range of the booking.

| English UK Category | General English 🔹 |
|---------------------|-------------------|
| English UK Age | Adult 🚽 |
| Multiple Classes | Adult |
| | Junior |
| | |
| | |
| | |

Country Setup:

Country Breakdown

The report is based on the student's country.

The countries shown on the quarterly report are not the countries assigned in Class as these are likely to be different to those required by ENGLISH UK.

Within Class, each Country has an additional field against it:

• English UK Country

This field is used in the ENGLISH UK Statistics and needs to be linked to the existing Country data within Class.

To do this, open the System Settings module: Maintenance & Settings > General Settings Company > Countries (International)



Example:

English UK Country -

| Gener | al Territory/Country | Definitions | | | Edit English UK Equi | valent l | Name | | E |
|-------|----------------------|---------------|-------------------|------------------|----------------------|----------|------|---|---|
| Code | Country Name | Territory | Language | Nationality | English UK Country | ISO | EU | | |
| ALB | Albania | Europe | Albanian | Albanian | Other E./C. Europe | ALB | | | |
| ARG | Argentina | South America | Spanish | Argentinian | Argentina | ARG | | | |
| AUS | Austria | Europe | German | Austrian | Austria | AUT | 1 | | |
| BEL | Belgium | Europe | French | Belgian | Belgium | BEL | | | |
| BRA | Brazil | South America | Portuguese | Brazilian | Brazil | BRA | | | |
| BUL | Bulgaria | Europe | Swedish | Bulgarian | Bulgaria | BGR | 2 | | |
| CHI | Chile | South America | Spanish | Chilean | Chile | CHL | | | |
| CHI | China | Asia | Chinese | Chinese | China Rep | CHN | | 1 | |
| COL | Colombia | South America | Spanish | Colombian | Colombia | COL | | | |
| CRO | Croatia | Europe | Croatian | Croatian | Croatia | HRV | | | |
| CZE | Czech Republic | Europe | Czech | Czech | Czech Republic | CZE | | | |
| DEN | Denmark | Europe | Danish | Danish | Denmark | DNK | | | |
| EST | Estonia | Europe | Russian | Estonian | Estonia | EST | 2 | | |
| FIN | Finland | Europe | Finnish | Finnish | Finland | FIN | 2 | | |
| FRA | France | Europe | French | French | France | FRA | • | | |
| GER | Germany | Europe | German | German | Germany | DEU | 1 | | |
| GRE | Greece | Europe | Greek. | Greek | Greece | GRC | 2 | 1 | |
| HOL | Holland | Europe | Dutch | Dutch | Netherlands | NLD | | | - |
| HON | Hong Kong | Asia | Hong Kong Chinese | Hong Kong Chines | Hong Kong | HKG | | | 1 |
| HUN | Hungary | Europe | Hungarian | Hungarian | Hungary | HUN | 1 | | - |
| CE | Iceland | Europe | Icelandic | Icelandic | Iceland | ISL | | | D |
| RA | Iran | Asia | Arabic | Iranian | Iran | IBN | | 1 | - |
| IRE | Ireland | Europe | English | Irish | Other W. Europe | IRL | 4 | - | |